

OSS Fallback Configuration

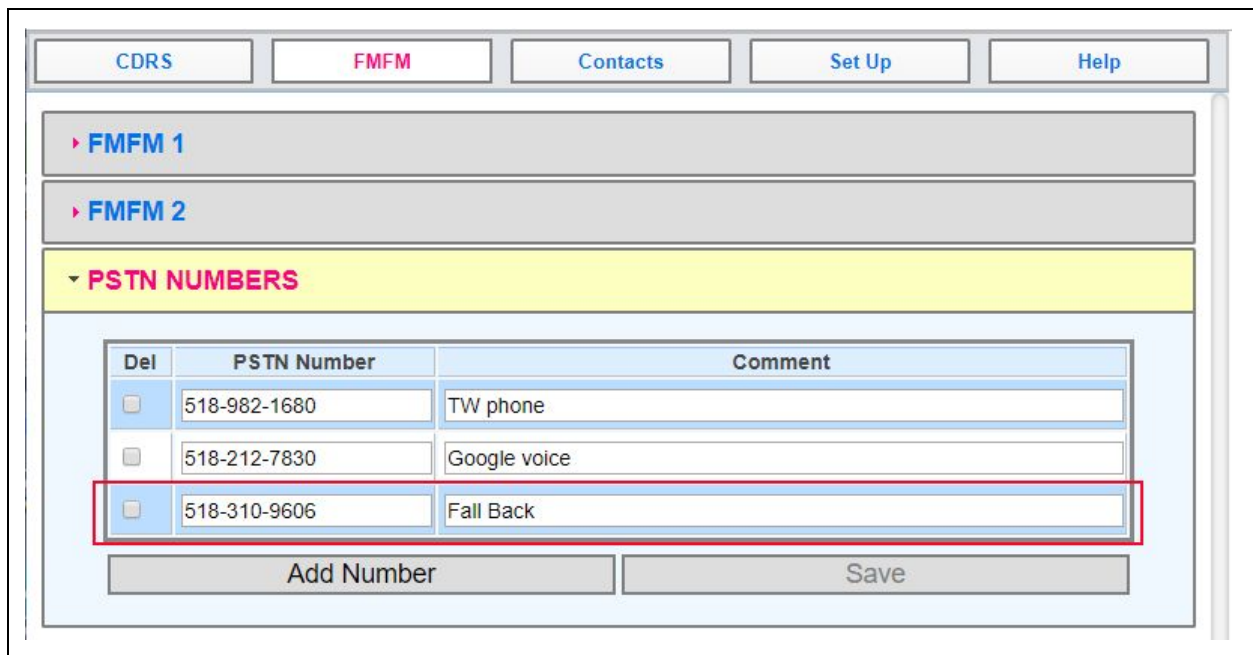
Rev 2.0

Overview

One of the more unique facilities on the Bluestone phone system is the manner in which service can fall back to a carbon copy of the dial plan that is running in the cloud. Although this is a copy of the dial plan, obviously there is little point in trying to connect to IP phones as either the internet connection or the OSS server itself have failed. What the service does therefore is to allow the user to specify an alternate cell or landline phone to which all calls will be sent.

Setting up this fallback service is very simple just do the following:

- Log into the MyPhone GUI (<https://myphone.btcfg.com>)
- Click on the FMFM => PSTN Numbers
- In the table labelled add your cell phone (landline etc) number and then enter FALLBACK in the "Comment" column. (see illustration below)
- Click the "Save" button to save the new configuration.
- That's it - simple.



The screenshot shows the MyPhone GUI interface. At the top, there are navigation tabs: CDRS, FMFM (highlighted in red), Contacts, Set Up, and Help. Below the tabs, there are three expandable sections: FMFM 1, FMFM 2, and PSTN NUMBERS (highlighted in yellow). The PSTN NUMBERS section contains a table with three columns: Del, PSTN Number, and Comment. The table has three rows of data. The third row is highlighted with a red border. Below the table are two buttons: Add Number and Save.

Del	PSTN Number	Comment
<input type="checkbox"/>	518-982-1680	TW phone
<input type="checkbox"/>	518-212-7830	Google voice
<input type="checkbox"/>	518-310-9606	Fall Back